



Phone (877) 980-4665
Fax (215) 822-2596

Company: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: _____ Fax: _____

Email: _____

Return Goods Procedure Directions:

Please complete this form and fax it to Loadhook.com at (215) 822-2596. Upon review and approval, you will be notified via fax, email or telephone how to proceed

1. For return products-You will be informed of the credit amount and RGA number (for your reference). A 25% return charge may apply on returns per our return policy.
2. For Repair/ Replace Products-(Both in and out of Warranty)-Place a copy of the completed Return Goods Authorization (RGA) form (make sure RGA# is on the form) and a copy of the original invoice for the products you are returning. Be sure to write the RGA# on the top of the package you are returning. The package must be sent prepaid. Product(s) are subject to inspection.

Customer Reference# _____

Return Goods Authorization

RGA# _____

Date Issued: _____

By: _____

Reason for return: _____

Return Policy

All pre-approved returns must have the RGA printed on the outside of the package or it will be returned to you. No credit will be authorized on the following claims:

- Returns out of warranty (expired or void)
- Returns without proper authorization number
- Invalid or non current part number
- Special order items

Credit or exchange will be issued upon Loadhook.com inspection and approval.

All returns must be shipped freight prepaid. Loadhook.com reserves the right of final approval on all returns. For information on warranty periods, please consult your owner's manual.

Please return item(s) with RGA number marked on the outside of the box to the address listed below:

Loadhook.com
Cordell & Associates, Inc.
95 W. Butler Avenue
Chalfont, PA 18914
USA